

Kshama Mannari

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SUMMARY:

Product Manager with 2+ years in Agile delivery, software QA, and AI enablement. Skilled in PRD authoring, roadmapping, stakeholder alignment, and translating business requirements into scalable, user-centric solutions. Pursuing MS in Engineering Management at Santa Clara University (GPA: 3.87).

EXPERIENCE:

Product Manager Intern | Inhabitr

Milpitas, USA

January 2026 - June 2026

- Led end-to-end development of "Matrix," a SaaS customer portal with automated milestone notifications, replacing manual status inquiries across 5+ global locations.
- Authored PRDs and user stories; used Figma prototypes to drive stakeholder alignment, reducing requirements approval cycle time by 25%.
- Assumed PM responsibilities for AI enablement of two additional products, chairing twice-weekly scrum calls with Data Science and AI/ML Engineering teams to track progress and resolve blockers.
- Organized bug bashes, coordinating cross-functional teams to surface and prioritize pre-launch defects, improving release quality.
- Maintained Confluence pages tracking weekly progress and milestones across 5 concurrent products, ensuring leadership visibility.
- Led stakeholder demos, converting feedback into backlog priorities; partnered with Engineering, QA, BAs, and Ops to deliver MVP on schedule.

Senior Analyst/Software QA Engineer | Capgemini

Bangalore, India

July 2021 - Oct 2023

- Implemented metrics-driven defect tracking and QA KPIs, improving team efficiency by 30% and reducing defect escape rate by 25%.
- Acted as Scrum Master for a team of 8, facilitating sprint ceremonies and accelerating defect resolution by 10%.
- Collaborated with product owners and BAs in Agile to translate requirements into features; conducted UI/UX validation and UAT across multiple releases.
- Developed onboarding programs, reducing ramp-up time by 20% and improving knowledge-sharing practices.

SKILLS:

Product: PRD Authoring, Roadmapping, Backlog Prioritization, Stakeholder Management, User Story Writing, A/B Testing, GTM Strategy

Methodologies: Agile (Scrum), Sprint Planning, Product Lifecycle Management

Tools: JIRA, Confluence, Figma, HP ALM, PPM, Microsoft Office Suite

Technical: AI Fundamentals, Python, C++, C#, AWS, Azure (AZ-900 Certified), MATLAB

EDUCATION:

M.S Engineering Management and Leadership

Santa Clara University, Santa Clara, CA

GPA: 3.87

Expected: Dec 2026

Relevant Coursework: Project Management, Product Management, New Product Planning & Development, Machine Learning, Solutions Architecture & Cloud, Information Security Management

B.E Electrical and Electronics

KLE Technological University, Hubli, India

GPA: 3.73

June 2021

ACADEMIC PROJECTS:

- **AI Travel Planner App:** Built product strategy including user research, TAM analysis, competitive positioning, and feature roadmap for an AI-powered travel platform
- **AI PetCare+ Go-to-Market Plan:** Developed go-to-market strategy for an AI-enabled pet feeder covering market research, pricing, revenue forecasting, and phased launch plan.